

Cleaning Streamer Caches

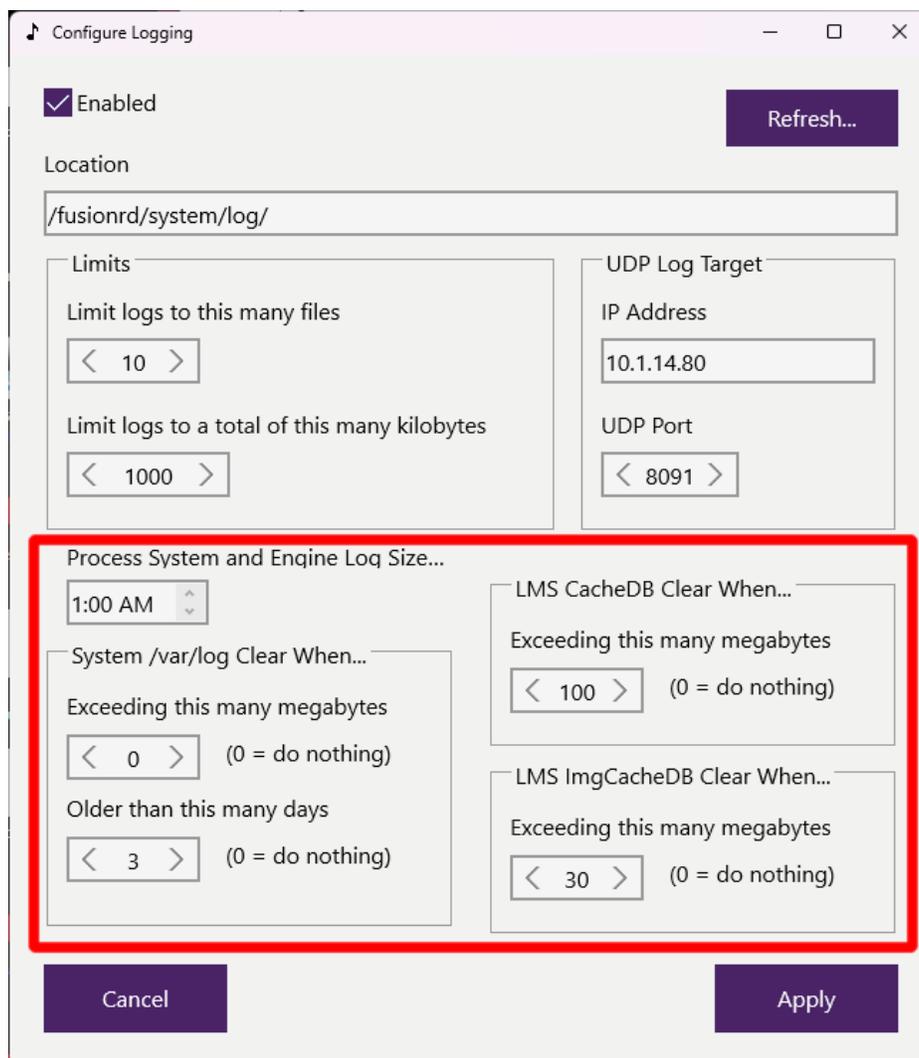
If your Ovation Music Streamer can not start the Engine it may be an issue with the card being full of garbage in the various caches. Generally this shouldn't happen, but it does. We did try to mitigate this issue with one of the final Core releases. You'll need to update to the latest core and use the latest Configuration Utility.

Automatic Fix

First, verify you're on the latest Core and Configuration Utility.

Next, put the config utility in Expert Mode (File → About)

Now, open the Logging Configuration (Utilities → Configure Logging...) and look at the lower half of the dialog box. It should look something like what you see below (in red)



If it doesn't, try setting it that way and rebooting and giving it a day (or set the time to something closer to "now").

If this still doesn't fix the issue, you may need to manually go in there and do things.

Manual Fix

First, you'll need to telnet (or SSH) into the Ovation.

Please refer to the document titled "SSH into the Ovation" for instructions on how to do that!

Once you're in, do the following at the command prompt:

Note... **type things in BOLD**. *Things in italics are informational ONLY.*

1) Stop the Engine (LMS) if it's running. (I'm assuming it's not if you're doing this though).
Use the config utility to do this.

2) Change directories to /var/log and delete everything

change directories to /var/log

CD /var/log

the prompt should now look like :/var/log#

Now, remove all files recursively

rm -rf *

3) Delete LMS cache files

change directories to /var/lib/squeezeboxserver/cache

CD /var/lib/squeezeboxserver/cache

the prompt should now look like :/var/lib/squeezeboxserver/cache#

Now, remove the two files we need to

rm cache.db

rm imgproxy.db

4) Restart the engine (LMS)

Use the config utility to do this.